## GIANT SLAYER SKOOL STRATEGY PLAYBOOK

# **Complete Implementation Guide for Twila**

Created: November 2025

For: JJ Clarke - Giant Slayer Community Launch

VA: Twila

**Platform:** Skool + ActiveCampaign + WordPress

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# 1. OVERVIEW & STRATEGY {#overview-strategy}

# What Is Giant Slayer?

Giant Slayer is a faith-based community for Kingdom women who are done letting emotional giants (fear, self-doubt, shame, perfectionism, people-pleasing, etc.) sabotage their calling.

#### The Product:

- Skool membership community (\$67/month founding rate)
- 7-day free trial (credit card required)
- 8-module Giant Slayer Course (already uploaded to Skool)
- Monthly 7-day transformation challenges
- Bible studies, community, resources

Your Role (Twila): You will manage the day-to-day operations including:

- Posting weekly content to Skool
- Sending emails via ActiveCampaign
- Managing trial signups and conversions
- Running monthly challenges
- Monitoring engagement

## The Big Picture Strategy

#### THE FUNNEL:

**Simple version:** We drive people to blog posts  $\rightarrow$  they join our email list  $\rightarrow$  emails nurture them  $\rightarrow$  they join Giant Slayer trial  $\rightarrow$  they experience a challenge  $\rightarrow$  they convert to paid.

# 2. THE ECOSYSTEM MAP {#ecosystem-map}

### **Platform Overview**

### 1. WordPress Website (couragewithjj.com)

- Purpose: Blog posts that teach Giant Slayer concepts
- Your Role: JJ writes posts, you publish them
- Key Pages:
  - Blog posts (self-trust, self-doubt, fear, etc.)
  - Giant Slayer Vault (free resources page)

### 2. ActiveCampaign (Email Platform)

• Purpose: Email list management and automation

• Your Role: Send weekly emails, manage sequences

#### • Lists:

• The War Room (main email list)

• Giant Slayer Members (people who join Skool)

## 3. Skool (Community Platform)

• Purpose: Paid membership community

• Your Role: Daily/weekly posting, challenge management, member support

• Link: <a href="https://www.skool.com/giant-slayers">https://www.skool.com/giant-slayers</a>

#### • Sections:

• START HERE (pinned posts)

Challenges

• 8-Module Course

• Community Chat

• Bible Studies

Resources

### **What Lives Where**

Content Type	Where It Lives	Who Manages
Blog posts	WordPress	JJ writes, Twila publishes
Email sequences	ActiveCampaign	Twila sends
Challenges	Skool	Twila posts
Course modules	Skool	JJ creates, already uploaded
Community chat	Skool	Members engage, Twila monitors
Resources/downloads	Skool	JJ creates, Twila organizes

# 3. EMAIL FUNNEL SYSTEM {#email-funnel}

### The War Room Email List

This is our ONE email list. Everyone who signs up from the blog, Vault, or social media goes onto this list.

**Email Platform: ActiveCampaign** 

Login: [JJ will provide]

## The 8-Email War Room Sequence

When someone joins The War Room email list, they automatically receive these 8 emails:

### **EMAIL 1: Welcome to The War Room (Immediate)**

Subject: You're in The War Room now

**Send:** Immediately upon signup

**Purpose:** Welcome them, set expectations, direct them to explore the Vault

### **Key Points:**

- · Welcome message
- Explain what The War Room is (battle briefings for Kingdom leaders)
- Direct them to Giant Slayer Vault
- Ask them to reply with what's holding them back

### [Full email copy in Section 7]

## **EMAIL 2: The Giant You Can't See (Day 2)**

Subject: The giant you can't see

**Send:** 2 days after signup

Purpose: Introduce the concept of emotional giants

### **Key Points:**

- Self-trust issues often masquerade as fear
- Most people are battling the wrong giant
- Framework introduction
- Invite them to identify their giant

## **EMAIL 3: The Lie That Keeps You Stuck (Day 5)**

**Subject:** The lie that keeps you stuck

Send: 5 days after signup

**Purpose:** Deep dive into root lies and identity

### **Key Points:**

• Emotional giants are rooted in lies

- Identity crisis vs confidence problem
- Biblical foundation for truth
- Practical steps to identify their lie

### **EMAIL 4: What Goliath Knew That David Didn't Forget (Day 8)**

**Subject:** What Goliath knew (that David didn't forget)

**Send:** 8 days after signup

**Purpose:** Biblical giant-slaying framework

### **Key Points:**

- David vs Goliath story reframed
- Small stones, big faith
- You already have what you need
- Invitation to stop preparing and start slaying

### **EMAIL 5: The Question No One's Asking You (Day 12)**

Subject: The question no one's asking you

**Send:** 12 days after signup

Purpose: Challenge them to action

### **Key Points:**

- "What if you're the one holding yourself back?"
- Self-awareness moment
- The cost of delay
- First mention of Giant Slayer community

### **EMAIL 6: The Giant Slayer's Secret Weapon (Day 15)**

Subject: The Giant Slayer's secret weapon

**Send:** 15 days after signup

Purpose: Position community as the solution

## **Key Points:**

• You can't slay giants alone

- Community + accountability = breakthrough
- Introduction to Giant Slayer membership
- Soft invitation to try 7-day free trial

### EMAIL 7: It's Time to Move (Day 20)

Subject: It's time to move

**Send:** 20 days after signup

Purpose: Direct invitation to join

### **Key Points:**

- Stop circling the mountain
- Clear CTA to join Giant Slayer (7-day trial)
- What they'll get inside
- Remove objections (free trial, cancel anytime)

### EMAIL 8: You're Still Here (Day 25)

Subject: I see you

**Send:** 25 days after signup (ongoing nurture)

Purpose: Encourage those who haven't joined yet

### **Key Points:**

- Acknowledgment that they're still engaged
- Encouragement that breakthrough is close
- One small step challenge
- Open door to reply with questions

### [Full email copy for all 8 emails in Section 7]

## **Weekly Broadcast Emails**

After the 8-email sequence, you'll send ONE weekly broadcast email to the entire list.

**Frequency:** Every week (JJ will write, you'll send)

#### **Purpose:**

• Give value to free subscribers

- Invite them to join Giant Slayer
- Engage paid members with community updates

### Format:

Subject: [JJ provides]

Body:
[Teaching/insight/story from JJ]

For free subscribers: "Want deeper support? Try Giant Slayer free for 7 days: [link]"

For paid members: "Join the conversation in the community: [specific thread/challenge]"

JJ's signature

# How to Send Emails in ActiveCampaign

### **For Automated Sequence:**

- 1. The 8-email sequence is already set up
- 2. When someone joins the list, it triggers automatically
- 3. You don't need to do anything manually

### For Weekly Broadcasts:

- 1. Log into ActiveCampaign
- 2. Click "Campaigns" → "Create Campaign"
- 3. Choose "Standard Email"
- 4. Select list: "The War Room"
- 5. Copy/paste email from JJ
- 6. Preview and test
- 7. Schedule or send immediately
- 8. Done

**Video tutorial:** [Link to AC tutorial if available]

# 4. CHALLENGE STRUCTURE {#challenge-structure}

## What Are the Challenges?

Monthly 7-day transformation challenges that help members dismantle specific emotional giants.

Format: 7 daily posts in Skool (one post per day for 7 days)

### **Challenges Available:**

- 1. 7-Day Self-Trust Challenge (FIRST LAUNCH)
- 2. 7-Day Self-Doubt Challenge
- 3. 7-Day Fear Challenge
- 4. 7-Day Shame Challenge
- 5. 7-Day Perfectionism Challenge
- 6. 7-Day People-Pleasing Challenge

## **How Challenges Work**

### **EVERGREEN MODEL (Not Cohort-Based)**

**Important:** Challenges are ALWAYS available in Skool. People complete them at their own pace.

**Someone joins Monday?** They start Day 1 on Monday. **Someone joins Friday?** They start Day 1 on Friday. **Someone joins mid-month?** They start Day 1 immediately.

All 7 days of each challenge are posted and visible at all times.

# **Challenge Content Structure**

### **Each Challenge Has 7 Posts:**

**DAY 1:** Foundation + Micro-Commitment **DAY 2:** Building Momentum **DAY 3:** Mid-Point Check-In

**DAY 4:** Deeper Dive **DAY 5:** Breakthrough Moment **DAY 6:** Integration **DAY 7:** Celebration + What's

Next

# 7-Day Self-Trust Challenge (EXAMPLE)

### **POST 1: Day 1 - Make Your Bed (The First Promise)**

**Title:** Day 1: Make Your Bed (The First Promise)

**Content:** 

Welcome to the 7-Day Self-Trust Challenge! Over the next 7 days, you're going to rebuild trust with the most important person in your life: yourself. Self-trust isn't about confidence. It's about keeping promises to yourself. Every time you say you'll do something and then don't, you send a message to your subconscious: "I don't follow through." Your brain learns: "She says things, but she doesn't mean them." And over time, you stop trusting yourself. \*\*Here's how we fix it:\*\* We start SO SMALL you can't fail. \*\*Your Day 1 Micro-Commitment:\*\* Make your bed every morning for 7 days. That's it. Not a morning routine. Not a 5am wake-up. Not a workout. Just: Make your bed. \*\*Why this works:\*\* 1. It's simple (you can't fail) 2. It's visible (you see proof you kept your promise) 3. It's immediate (first thing in the morning sets the tone) 4. It's non-negotiable (no excuses) \*\*The neuroscience:\*\* Every time you keep a small promise, your brain releases dopamine. You're literally rewiring your neural pathways from "I don't follow through" to "I do what I say." \*\*The spiritual foundation:\*\* "Whoever can be trusted with very little can also be trusted with much." - Luke 16:10 God doesn't give you the big assignment until you're faithful with the small one. \*\*Your action today:\*\*

Make your bed. Take a photo. Drop it in the comments below.

Let's rebuild self-trust together.



Stay sharp. Keep slaying.

Coach JJ

Professional Giant Slayer

# POST 2: Day 2 - Keep Going

**Title:** Day 2: The Second Promise

**Content:** 

You made your bed yesterday.
Did you make it again today?
If yes: You're 2-for-2. Your brain is noticing.
If no: No shame. Start today. Make your bed right now.
**Here's what's happening in your brain:**
Your subconscious is watching. It's asking: "Is this real? Or is this another thing she starts and quits?"
Day 1 is easy. Day 2 is proof.
***The pattern to break:***
Most people start strong and quit by Day 3. They get excited, set big goals, and then life happens.
But you're not doing that this time.
Because we're not building a routine. We're building TRUST.
And trust is built in small, consistent actions.
**Your Day 2 challenge:**
Make your bed. Again.
That's it. Don't add anything else. Just do what you said you'd do.
**Drop a comment:**  - Did you make your bed today?  - How did it feel?  - What's your brain telling you?
Let's keep going.
Stay sharp. Keep slaying.
Coach JJ

# POST 3: Day 3 - Mid-Point Check-In

**Title:** Day 3: The Check-In

## **Content:**

Alright, Giant Slayers — we're halfway through the week.
**Quick check-in:**
<ul> <li>✓ Did you make your bed today?</li> <li>✓ How many days are you at now? (1, 2, or 3?)</li> <li>✓ What's been the hardest part so far?</li> </ul>
Drop your answers below. Let's celebrate the wins and support the struggles.
**Here's the truth:**
Some of you are crushing it. 3-for-3. You're feeling the momentum.
Some of you missed a day. Maybe you forgot. Maybe you were tired. Maybe you thought "it doesn't matter, it's just a bed."
**But it DOES matter.**
Not because of the bed. Because of the PROMISE.
**If you missed a day, here's what you do:**
<ol> <li>Don't quit.</li> <li>Don't beat yourself up.</li> <li>Make your bed TODAY.</li> <li>Keep going.</li> </ol>
**The goal isn't perfection. The goal is progress.**
Your brain is learning: "Even when I mess up, I come back. I don't quit."
THAT'S self-trust.
Let's finish this week strong.
Stay sharp. Keep slaying.
Coach JJ

# POST 4-7: [Follow similar structure - JJ will provide full content]

## Where Challenges Live in Skool

## **Skool Setup:**

### Create a "Challenges" category

Inside this category, create subcategories for each challenge:

- Self-Trust Challenge
- Self-Doubt Challenge
- 🗡 Fear Challenge
- 🗡 Shame Challenge
- \* Perfectionism Challenge
- \* People-Pleasing Challenge

Each subcategory contains 7 posts (Day 1-7)

## **Your Role in Managing Challenges**

## **One-Time Setup (First Month):**

#### **WEEK 1:**

- 1. JJ provides all 7 days of Self-Trust Challenge content
- 2. You create "Self-Trust Challenge" subcategory in Skool
- 3. You post all 7 days at once (they're always available)
- 4. You pin the "START HERE: How Challenges Work" post

DONE. Challenge is now evergreen and always accessible.

### **Monthly Routine (After First Month):**

#### WEEK 2 of each month:

- 1. JJ provides new challenge content (7 posts)
- 2. You create new subcategory in Skool
- 3. You post all 7 days
- 4. You announce new challenge in community
- 5. You send email: "New challenge just dropped!"

**Time commitment:** 1-2 hours per month

# **5. ONBOARDING PROCESS {#onboarding}**

# When Someone Joins Giant Slayer

## **Step 1: They Sign Up for 7-Day Free Trial**

Where: <a href="https://www.skool.com/giant-slayers">https://www.skool.com/giant-slayers</a>

### What happens automatically:

- Skool sends them a welcome email
- They get access to the community immediately
- You get a notification: "New member joined!"

## **Step 2: You Send Personal Welcome DM (Within 24 Hours)**

### How to send DM in Skool:

- 1. Go to "Members" tab
- 2. Click on new member's name
- 3. Click "Send Message"
- 4. Copy/paste welcome message below

## **Welcome DM Template:**

welcome DW Template:
Hey [Name]!
Welcome to Giant Slayer!
I'm Twila, JJ's assistant, and I help keep this community running smoothly.
Here's how to get started:
1 Check out the "START HERE" pinned posts (they'll show you around)
Introduce yourself in the Introductions section (we'd love to know which giant you're battling!)
3 Jump into a challenge — I recommend starting with the Self-Trust Challenge (it's in the Challenges section)
Your 7-day trial starts today. If you have any questions, just reply to this message or post in the community.
We're so glad you're here!
Twila (on behalf of Coach JJ)

### **Step 3: Monitor Their Activity (Days 1-7)**

Your job: Keep an eye on whether they're engaging.

### Green flags (they're likely to convert):

- They post in Introductions
- They comment on challenge posts
- They're active in community chat

### **Red flags (they might not convert):**

- Radio silence (no posts, no comments)
- Joined but haven't logged in after Day 1

If they're silent: Send a check-in DM on Day 3

### Day 3 Check-In DM:

Hey [Name],

Just checking in! I noticed you haven't jumped into the community yet.

Is everything okay? Do you need help finding your way around?

The Self-Trust Challenge is a great place to start — it's in the Challenges section.

Let me know if you have questions!

Twila

### **Step 4: Send Conversion Emails (Days 5 & 7)**

These are automated in ActiveCampaign BUT you need to monitor who converts and who doesn't.

Day 5 Email: "Your trial ends in 2 days" Day 7 Email: "Trial ending today — here's what happens next"

[Full email copy in Section 7]

## **Step 5: Manual Follow-Up for Non-Converters (Day 7 Evening)**

If someone hasn't converted by Day 7 evening:

Send a final personal DM:

Hey [Name],

I noticed your trial is ending tonight. I wanted to personally reach out before you go.

Did you find what you were looking for? Is there anything we could have done better?

If you're on the fence, I'd love to hear what's holding you back. Just reply here.

And if you're not ready yet, no worries — the door is always open if you change your mind.

Hope to see you stay!

Twila

(on behalf of Coach JJ)

## Pinned "START HERE" Posts in Skool

You need to create 3 pinned posts that new members see immediately when they join.

### PINNED POST 1: Welcome to Giant Slayer - Start Here

You just joined a community of Kingdom women who are done letting emotional giants control their calling.

\*\*Here's how to get the most out of your time here:\*\*

\*\*STEP 1: Introduce Yourself\*\*

Head to the "Introductions" section and share:

- Your name

- Where you're from

- Which giant you're battling (fear, self-doubt, shame, perfectionism, people-pleasing, control)

- What breakthrough you're believing for

\*\*\*STEP 2: Start a Challenge\*\*

Go to the "Challenges" section and pick one:

- 7-Day Self-Trust Challenge (great starting point!)

- 7-Day Self-Doubt Challenge

- 7-Day Fear Challenge

- And more...

Work through it at your own pace. Post your progress in the comments. We're here to support you!

This is your deep-dive framework for dismantling emotional giants. Start with Module 1: Foundations of Giant

\*\*STEP 3: Explore the 8-Module Giant Slayer Course\*\*

Slaying.

\*\*STEP 4: Join the Conversation\*\*

Engage in the community chat, ask questions, celebrate wins, and encourage others.

\*\*STEP 5: Check the Calendar\*\*

We have regular Bible studies, roundtables, and live events. Don't miss them!

\*\*Your 7-Day Trial:\*\*

You have 7 days to experience Giant Slayer risk-free. Dive in, do the work, and see if this is the community you've been looking for.

If you love it (and we think you will), your membership continues at \$67/month after your trial ends.

\*\*Questions?\*\* Drop them in the comments or DM me.

Let's slay some giants together!

Stay sharp.

Coach JJ

Professional Giant Slayer

## **PINNED POST 2: Your Giant Slayer Roadmap (First 30 Days)**

Ŷ YOUR GIANT SLAYER ROADMAP Ŷ

Not sure where to start? Here's your step-by-step guide for your first 30 days.

\*\*WEEK 1: Identify\*\*

- Complete one 7-day challenge (I recommend Self-Trust)
- Start Module 1 of the Giant Slayer Course
- Introduce yourself in the community

\*\*WEEK 2: Dismantle\*\*

- Continue through Module 2-3 of the course (focus on YOUR giant)
- Engage in community discussions
- Attend a Bible study (check calendar)

\*\*WEEK 3: Activate\*\*

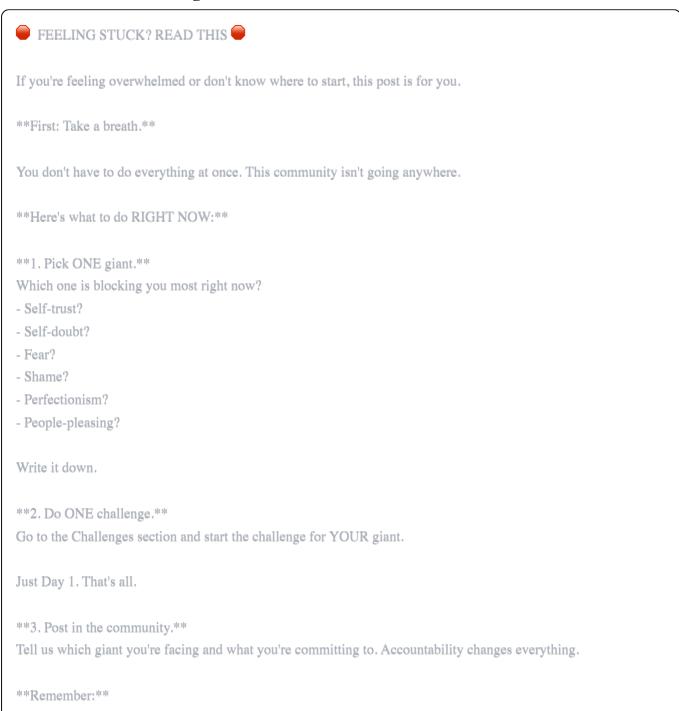
- Start a second challenge (pick a different giant)
- Join the monthly roundtable (check calendar)
- Share one win or breakthrough in the community

\*\*WEEK 4: Integrate\*\*

- Review your progress

<ul><li>Celebrate wins</li><li>Identify your next giant to tackle</li><li>Keep engaging!</li></ul>
**The goal isn't to consume everything at once. The goal is steady, consistent transformation.**
One giant at a time. One day at a time.
You've got this.
Stay sharp. Coach JJ

### **PINNED POST 3: Feeling Stuck? Read This**



- Transformation isn't about speed. It's about direction.
- You don't need to have it all figured out.
- Progress over perfection.
**Need help?** Reply to this post or DM me. I'm here.
You're not alone in this.
Stay sharp. Keep slaying.
Coach JJ
How to Pin Posts in Skool
1. Go to the post you want to pin
2. Click the three dots (•••) in the top right corner
3. Select "Pin Post"
4. Done
Pin these 3 posts at the top of your main community feed so new members see them first.
6. WEEKLY/MONTHLY OPERATIONS {#operations}
Your Weekly Routine
MONDAY:
Check for new trial signups over the weekend
Send welcome DMs to new members (within 24 hours)
Review engagement from previous week
TUESDAY:
☐ Post weekly discussion prompt in community (JJ provides)
☐ Monitor and reply to comments
WEDNESDAY:
☐ Send weekly broadcast email (JJ writes, you send via ActiveCampaign)
Check trial members (Day 3-5 range) and send check-in DMs if needed
THURSDAY:
☐ Post Bible study reflection or resource (JJ provides)
Celebrate member wins (screenshot + post)

FRIDAY:
Monitor Day 7 trial endings
Send final DMs to non-converters
Update JJ on conversion numbers
WEEKEND:
Light monitoring (Skool notifications)
Personal replies to DMs if needed
Total time commitment: 1-2 hours per day (10-14 hours per week)
Your Monthly Routine
WEEK 1:
Plan month with JJ (which challenge, which blog post, etc.)
Schedule social media posts (if managing)
WEEK 2:
Post new challenge (all 7 days) to Skool
Announce new challenge in community
Send "New challenge just dropped!" email
WEEK 3:
JJ writes new blog post
You publish blog post to WordPress
Send detailed email linking to blog (drives traffic)
WEEK 4:
Review month's metrics with JJ
Prepare next month's content
Total time commitment: 20-30 hours per month
7. CONVERSION SEQUENCES {#conversion}
7-Day Free Trial Conversion
$oldsymbol{\omega}$

Goal: Convert 50-70% of trial members to paid

Strategy: Multiple touchpoints during the trial

## **DAY 1: Welcome Email (Automated via Skool)**

Sent automatically when they join trial

Subject: Welcome to Giant Slayer! Here's what to do first

#### **Content:**

Hey [Name],

Welcome to Giant Slayer!

Your 7-day free trial starts today. Here's how to make the most of it:

\*\*STEP 1: Check out the START HERE posts\*\*

They're pinned at the top of the community. Read them first.

\*\*STEP 2: Introduce yourself\*\*

Let us know which giant you're battling.

\*\*STEP 3: Start a challenge\*\*

Pick one and dive in. I recommend the Self-Trust Challenge if you're not sure where to start.

\*\*STEP 4: Explore the 8-Module Course\*\*

Start with Module 1.

You have 7 days to experience everything. Make the most of it!

Questions? Just reply to this email.

Let's slay some giants!

Coach JJ

**Professional Giant Slayer** 

P.S. Your trial is completely free for 7 days. After that, your membership continues at \$67/month. Cancel anytime before Day 7 if it's not for you.

## DAY 3: Mid-Trial Check-In (Twila sends via DM)

See "Onboarding" section above for DM template

## **DAY 5: Trial Ending Soon (Automated Email)**

**Subject:** Your trial ends in 2 days

### **Content:**



# **DAY 7 MORNING: Main Conversion Email**

Subject: Your trial ends today

**Send:** 8am on Day 7

**Content:** 

[First Name], Today is Day 7. Your trial ends tonight at midnight. So here's the question: \*\*Do you want to keep going, or go back to fighting alone?\*\* Over the last 7 days, you've experienced what it's like to have a community behind you. You've had people cheering you on. You've had a place to process what comes up. You've had structure, accountability, and support. And whether you completed the full challenge or not, you showed up. \*\*That took courage.\*\* Now it's time to decide: Do you want to make this permanent? Because here's what I know: \*\*You can't slay giants alone.\*\* You can try. But the giants win when you're isolated. They win when you have no one to call you higher. They win when you're battling in silence. They win when you quit halfway through because there's no accountability. \*\*But you don't have to do this alone.\*\* If you stay in Giant Slayer, here's what you get: Ongoing challenges every month (new giants to slay) ▼ The full 8-Module Giant Slayer Course Bible studies, roundtables, and guest expert sessions A community of women who refuse to stay stuck Accountability that actually works A place to process, grow, and break free \*\*Your membership is \$67/month.\*\* For less than the cost of two coffees a week, you get ongoing transformation, accountability, and a tribe.

\*\*To continue, you don't need to do anything.\*\* Your membership will automatically renew tonight.

\*\*To cancel, go to your settings and cancel before midnight.\*\*

Either way, I'm proud of you for showing up this week.

But I really hope you stay.

Stay sharp. Keep slaying.

Coach JJ

Professional Giant Slayer

P.S. If you're on the fence, hit reply and let me know what's holding you back. I read every email.

# **DAY 7 AFTERNOON: Community Post**

Post in Skool community (visible to trial members):



If you started a challenge this week, congratulations on showing up!

Whether you completed all 7 days or just a few, you proved something important: \*\*You can keep promises to yourself.\*\*\*

\*\*Now here's the question:\*\*

What happens next?

Your trial ends tonight. After that, you have two options:

- \*\*Option 1: Go back to fighting alone.\*\*
- No accountability
- No community
- No ongoing support
- \*\*Option 2: Stay and keep slaying.\*\*
- New challenges every month
- Ongoing accountability
- A tribe who gets it

\*\*If you're staying, welcome officially to Giant Slayer. We're so glad you're here.\*\*

\*\*If you're leaving, I understand. The door is always open if you change your mind.\*\*

Drop a comment and let us know: Are you staying or going?

Coach JJ

## **DAY 7 EVENING: Personal DM (Twila sends to non-converters)**

See "Onboarding" section above for DM template

# 8. LINKS & ACCESS {#links}

# **Important Links**

Resource	Link
Skool Community	https://www.skool.com/giant-slayers
Website	https://couragewithjj.com
Giant Slayer Vault	https://couragewithjj.com/giant-slayer-vault/
	•

Resource	Link
ActiveCampaign Login	[JJ to provide]
WordPress Login	[JJ to provide]

### **Access & Credentials**

#### Skool:

• Login: [JJ to provide]

• Role: Admin

### **ActiveCampaign:**

• Login: [JJ to provide]

• Role: User (can send emails, manage lists)

#### **WordPress:**

• Login: [JJ to provide]

• Role: Editor (can publish posts)

# 9. TROUBLESHOOTING {#troubleshooting}

### **Common Issues & Solutions**

Issue: Someone says they didn't get the welcome email

#### **Solution:**

- 1. Check their Skool account are they actually a member?
- 2. Check spam folder
- 3. Resend manually via Skool DM

### Issue: Trial member says they were charged

### **Solution:**

- 1. Check their Skool account settings did they cancel before Day 7?
- 2. If error, contact Skool support
- 3. Loop in JJ immediately

## Issue: Someone can't find the challenges

#### **Solution:**

- 1. Send them direct link to Challenges category
- 2. Screenshot where it is and send via DM
- 3. Walk them through navigation

## Issue: Email didn't send from ActiveCampaign

#### **Solution:**

- 1. Check "Campaigns" tab is it in draft or scheduled?
- 2. Check for errors (red notifications)
- 3. Resend or reschedule
- 4. Contact ActiveCampaign support if needed

### Issue: Blog post isn't showing up on website

#### **Solution:**

- 1. Check if it's published (not draft)
- 2. Clear cache
- 3. Contact website host if issue persists

# When to Loop in JJ

### Immediately contact JJ if:

- Payment/billing issues
- Member complaints or conflicts
- Technical issues you can't solve
- Conversion rates drop significantly (below 40%)
- Any sensitive member situations

### Weekly update to JJ:

- New members this week
- Trial conversions this week
- Engagement highlights

# **APPENDIX: FULL EMAIL COPY**

# The War Room 8-Email Sequence

### **EMAIL 1: Welcome to The War Room**

[See Section 3 above]

## **EMAIL 2: The Giant You Can't See**

Subject: The giant you can't see

**Send:** Day 2

**Content:** 

```
[First Name],
Yesterday, I asked you what's been holding you back from stepping fully into your calling.
Maybe you replied. Maybe you didn't.
But either way, I want you to know something:
**What's holding you back has a name.**
It's not just "fear." It's not just "doubt." It's not vague insecurity or random anxiety.
It's an **emotional giant.**
And chances are, you're not battling the giant you think you're battling.
**Here's what I mean:**
Most Kingdom leaders think they're battling FEAR.
"I'm afraid to fail."
"I'm afraid to be seen."
"I'm afraid I'm not ready."
But when we dig deeper, fear isn't the real giant.
**The real giant is often SELF-TRUST.**
Fear is just the symptom. Self-trust is the root.
You're not afraid to fail. You're afraid you won't be able to handle the failure if it happens.
You're not afraid to be seen. You're afraid you'll be exposed as "not enough" and you won't be able to recover from
the shame.
You're not afraid you're not ready. You're afraid you'll prove to yourself (again) that you can't follow through.
**That's a self-trust issue, not a fear issue.**
And if you're battling the wrong giant, you'll never win the war.
**Here are the 5 emotional giants most Kingdom leaders face:**
1. **Fear** — "What if I fail?"
2. **Shame** — "I'm not enough."
3. **Self-Doubt** — "Can I really do this?"
```

4. **Rejection** — "What if they don't accept me?"  5. **Control** — "I need everything perfect first."
Each giant has a root lie. Each lie creates a pattern. Each pattern sabotages your calling.
**Your job this week:**
Go to The Giant Slayer Vault and read about each giant.
[Link: https://couragewithjj.com/giant-slayer-vault/]
Identify which one (or two) you're actually battling.
Then hit reply and tell me.
I want to know which giant you're facing so I can help you slay it.
Stay sharp. Keep slaying.
Coach JJ Professional Giant Slayer
P.S. If you're not sure which giant you're battling, just reply with "not sure" and I'll help you figure it out.

# EMAILS 3-8: [Continue with full copy as outlined in Section 3]

# QUICK START CHECKLIST FOR TWILA

# Week 1 Setup:

☐ Monitor engagement

Get login credentials for Skool, ActiveCampaign, WordPress
☐ Familiarize yourself with Skool interface
Read through this entire playbook
Review the 8-Module Giant Slayer Course in Skool
☐ Create the 3 "START HERE" pinned posts
Post Self-Trust Challenge (all 7 days)
☐ Test email sending in ActiveCampaign
Set up notification alerts for new Skool members
Week 2 Operations:
Send first weekly broadcast email
■ Welcome any new trial members

☐ Reply to comments/DMs within 24 hours
☐ Track trial conversions
Ongoing:
☐ Follow weekly routine (Section 6)
☐ Follow monthly routine (Section 6)
☐ Update JJ weekly on metrics
☐ Flag any issues immediately

## END OF PLAYBOOK

**Questions? Contact JJ.** 

You've got this, Twila! Let's help these Kingdom women slay some giants. X